CHAPELFIELD MEDICAL CENTRE

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Patient Participation Group

Meeting notes: Wednesday 3rd September 2014

Present:

Name Mohammad Hanif – West & South Yorkshire & Bassetlaw Commissioning Support Unit

Vicky Neeham Practice Manager
Carol Hebron Reception Supervisor

Patient Representative Patient Representative Patient Representative Patient Representative Patient Representative Patient Representative

Welcome

Vicky welcomed the group and opened the meeting.

Introductions

Mohammad introduced himself to the group and explained he had taken over from Gisela Clark in supporting our Patient Group. He asked the group members to call him 'Hanif'.

Vicky continued with the round the room introductions.

Patient Council

Hanif mentioned the forthcoming Patient Council meeting on the 17th Sept at Barnsley college, 6.30-8.30pm, this was discussed at our last meeting and was explained how patient representatives can attend to discuss any concerns, idea's, share good Practice experience's etc, these meetings are held on a 3 monthly basis. Hanif asked if anyone from our group would like to attend – Jay said he would like to attend, Vicky and Carol confirmed they also would attend on the 17th and feedback to the group.

NHS Constitution

Hanif gave some information around the NHS Constitution and the current changes we face, he explained about the NHS being a huge organisation and our role at patients being 'stakeholders' in this. The NHS is the 4th biggest employment organisation in the world with the biggest in Europe.

Previous Minutes

Hanif went through the minutes from the first meeting, these were thought to be a true account of proceedings and were signed off.

Group Structure

Hanif touched upon the different 'roles' a group requires and the need to have a 'chair' and a 'secretary' to give the group ownership, it was agreed it would be helpful to re-send the information on these roles out with the minutes as some of the members present today where not able to attend the last meeting. Vicky agreed to circulate these before the next meeting.

Practice Manager's Update

Vicky gave the group a brief introduction to the Friends and Family Test which will be launched into general practice from the 1st December 2014. This is already been piloted in hospitals and will also be rolled out to dentists.

Vicky also mentioned the new rules regarding Practice Boundaries - and that patients will have more of a choice in where they register with a gp. [Since the meeting this has been put back slightly by NHS England to Jan 2015]

Vicky informed the group we had a new permanent lady GP start in August, called Dr Sam Dye. She will be in surgery everyday with the exception of Tuesdays. The group felt that a female GP would be a much welcomed addition to the team.

Next Meeting

The group agreed to continue meeting every 4 weeks until it had become more established, therefore the next meeting is Wednesday 1st October 2014 at 2.00pm.

Hanif said he would be happy for patient group members to contact him by email or phone and as such, his contact details are:

 $\underline{mohammed.hanif@wsybcsu.nhs.uk}$

Tel: 01422 281479

Meeting Closed.